

01/01/2020		Member Responsibility		
Member Benefits		Tier 1	In-network (Tier 2)	Out-of-Network
<b>Plan Year Deductible</b> <i>Includes Embedded Deductible. Members on this plan who meet their individual deductibles can use their coverage before the family deductible is met.</i>		Single: \$6,000 Family: \$12,000	Single: \$6,000 Family: \$12,000	Single: Not Applicable Family: Not Applicable
<b>Plan Year Out-of-Pocket Maximum</b> Combined medical and pharmacy expenses including deductible, coinsurance amounts and copays.		Single: \$6,750 Family: \$13,500	Single: \$6,750 Family: \$13,500	Single: Not Applicable Family: Not Applicable
<b>Walk-in Patient Services</b>	<i>Annual Vision Exam</i>	Deductible, 30%	Deductible, 50%	Not Covered
	<i>Primary Care Physician Office Visit</i>	Deductible, 30%	Deductible, 50%	Not Covered
	<i>Specialty Care Physician Office Visit</i>	Deductible, 30%	Deductible, 50%	Not Covered
	<i>Acupuncture</i>	Deductible, 30%	Deductible, 50%	Not Covered
	<i>Chiropractic Services</i>	Deductible, 30%	Deductible, 50%	Not Covered
	<i>Urgent Care</i>	Deductible, 30%	Deductible, 50%	Tier 2 Benefit Applies
	<i>Virtual Visits</i>	Deductible, 30%	Deductible, 50%	Not Covered
<b>Emergency Services</b>	<i>Emergency Department Visit</i>	Deductible, 30%	Deductible, 30%	Tier 2 Benefit Applies
	<i>Emergency Ambulance Transportation</i>	Deductible, 30%	Deductible, 30%	Tier 2 Benefit Applies
<b>Hospital Services</b>	<i>Outpatient Surgery/Procedures*</i>	Deductible, 30%	Deductible, 50%	Not Covered
	<i>Inpatient Facility*</i>	Deductible, 30%	Deductible, 50%	Not Covered
<b>Mental Health/ Substance Abuse</b>	<i>Outpatient Office Visits</i>	Deductible, 30%	Deductible, 50%	Not Covered
	<i>Inpatient Facility*</i>	Deductible, 30%	Deductible, 50%	Not Covered
<b>Rehabilitative And Habilitative Services</b>	<i>Physical Therapy</i>	Deductible, 30%	Deductible, 50%	Not Covered
	<i>Occupational Therapy</i>	Deductible, 30%	Deductible, 50%	Not Covered
	<i>Durable Medical Equipment</i>	Deductible, 30%	Deductible, 50%	Not Covered
<b>Diagnostic Services</b>	<i>MRI and CT Scans</i>	Deductible, 30%	Deductible, 50%	Not Covered
	<i>Laboratory and X-rays</i>	Deductible, 30%	Deductible, 50%	Not Covered
<b>Maternity</b> <i>Inpatient newborn covered on mother's policy up to 96 hours</i>	<i>Routine Prenatal Care</i>	Deductible, 30%	Deductible, 50%	Not Covered
	<i>Inpatient Maternity Facility*</i>	Deductible, 30%	Deductible, 50%	Not Covered
	<i>Inpatient Newborn Facility*</i>	Deductible, 30%	Deductible, 50%	Not Covered
<b>Pediatric Services</b> <i>Offered to children up to age 19</i>	<i>Pediatric Dental Exam</i>	Refer to Delta Dental Materials	Refer to Delta Dental Materials	Not Covered
	<i>Pediatric Vision Exam</i>	\$0 per exam	\$0 per exam	Not Covered
	<i>Pediatric Vision Materials</i>	Deductible, \$0 per item	Deductible, \$0 per item	Not Covered
<b>Preventive &amp; Wellness Services</b> <i>Immunizations, adult and child annual physical exams, mammograms, PAP smears, cancer screenings and more. Age/frequency schedules apply.</i>		\$0	\$0	Not Covered
<b>Prescription Drugs Retail</b>	<i>Preferred Generic – Tier 1</i>	Deductible, 30%	Deductible, 30%	Not Covered
	<i>Non-Preferred Generic – Tier 2</i>	Deductible, 30%	Deductible, 30%	Not Covered
	<i>Preferred Brand – Tier 3</i>	Deductible, 30%	Deductible, 30%	Not Covered
	<i>Non-Preferred Brand – Tier 4</i>	Deductible, 30%	Deductible, 30%	Not Covered
<b>Specialty</b> <i>Pharmacy/Medical</i>	<i>Preferred Specialty – Tier 5</i>	Deductible, 30%	Deductible, 30%	Not Covered
	<i>Non-Preferred Specialty – Tier 6</i>	Deductible, 30%	Deductible, 30%	Not Covered

This is a brief summary of Health Alliance benefits and exclusions, which are subject to change. Please refer to your Health Alliance Policy for detailed information regarding this plan.

The Deductible and Out-of-Pocket Maximum for Tier 1 and In-Network (Tier 2) are combined.

\*Facility coverage only; physicians fees may apply

## **DISCRIMINATION IS AGAINST THE LAW**

Health Alliance complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex. Health Alliance does not exclude people or treat them differently because of race, color, national origin, age, disability or sex. Health Alliance:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact customer service.

If you believe that Health Alliance has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Health Alliance, Customer Service, 3310 Fields South Drive, Champaign, IL 61822 or 316 Fifth Street, Wenatchee, WA 98801, telephone for members in Illinois, Indiana, Iowa and Ohio: 1-800-851-3379; telephone for members in Washington: 1-877-750-3515 TTY: 711, fax: 217-902-9705, [CustomerService@healthalliance.org](mailto:CustomerService@healthalliance.org). You can file a grievance in person or by mail, fax or email. If you need help filing a grievance, Customer Service is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW, Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, TTY: 1-800-537-7697.

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

**ATENCIÓN:** Si habla Español, servicios de asistencia lingüística, de forma gratuita, están disponibles para usted. IA, IL, IN, OH: Llame 1-800-851-3379, WA Llame: 1-877-750-3515 (TTY: 711).

**注意:** 如果你講中文, 語言協助服務, 免費的, 都可以給你。IA, IL, IN, OH: 呼叫 1-800-851-3379, WA: 呼叫 1-877-750-3515 (TTY: 711)。

**UWAGA:** Jeśli mówić Polskie, usługi pomocy języka, bezpłatnie, są dostępne dla Ciebie. IA, IL, IN, OH: Zadzwoń 1-800-851-3379, WA: Zadzwoń 1-877-750-3515 (TTY: 711).

**Chú y:** Nếu bạn nói Tiếng Việt, các dịch vụ hỗ trợ ngôn ngữ, miễn phí, có sẵn cho bạn. IA, IL, IN, OH: Gọi 1-800-851-3379, WA: Gọi 1-877-750-3515 (TTY: 711).

**주의:** 당신이 한국어, 무료 언어 지원 서비스를 말하는 경우 사용할 수 있습니다. 1-800-851-3379 IA, IL, IN, OH: 전화 WA: 1-877-750-3515 전화 (TTY: 711).

**ВНИМАНИЕ:** Если вы говорите русский, вставки услуги языковой помощи, бесплатно, доступны для вас. IA, IL, IN, OH: Вызов 1-800-851-3379, WA: Вызов 1-877-750-3515 (TTY: 711).

**Pansin:** Kung magsalita ka Tagalog, mga serbisyo ng tulong sa wika, nang walang bayad, ay magagamit sa iyo. IA, IL, IN, OH: Tumawag 1-800-851-3379, WA: Tumawag 1-877-750-3515 (TTY: 711).

**انتباه:** إذا كنت تتكلم العربية، فإن خدمات المساعدة اللغوية متوفرة لك مجاناً. إيلينوي، إنديانا، أو هاواي: اتصل بالرقم 1-800-851-3379، ولاية واشنطن: اتصل بالرقم: 1-877-750-3515 (إذا كنت تعاني من الصمم أو صعوبة في السمع فاتصل على الرقم 711)

**Aufmerksamkeit:** Wenn Sie Deutsch sprechen, Sprachassistentendienste sind kostenlos, zur Verfügung. IA, IL, IN, OH: Anruf 1-800-851-3379, WA: Anruf 1-877-750-3515 (TTY: 711).

**ATTENTION:** Si vous parlez français, les services d'assistance linguistique, gratuitement, sont à votre disposition. IA, IL, IN, OH: Appelez 1-800-851-3379, WA: Appelez 1-877-750-3515 (TTY: 711).

**ધ્યાન:** તમે વાત તો ગુજરાતી, ભાષા સહાય સેવાઓ, મફત, તમારા માટે ઉપલબ્ધ છે. IA, IL, IN, OH: કોલ 1-800-851-3379, WA: કોલ 1-877-750-3515 (TTY: 711).

**注意:** あなたは、日本語、無料で言語支援サービスを、話す場合は、あなたに利用可能です。1-800-851-3379 IA, IL, IN, OH: コール 1-877-750-3515 WA: コール (TTY: 711)。

**LET OP:** Als je spreekt pennsylvania nederlandse, taalkundige bijstand diensten, gratis voor u beschikbaar zijn. IA, IL, IN, OH: Bel 1-800-851-3379, WA: Bel 1-877-750-3515 (TTY: 711).

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**ATTENZIONE:** Se si parla italiano, servizi di assistenza linguistica, a titolo gratuito, sono a vostra disposizione. IA, IL, IN, OH: Chiamare 1-800-851-3379, WA: Chiamare 1-877-750-3515 (TTY: 711).